



The mission of Earthbound Environmental Solutions, LLC is to develop opportunities to creatively shape and enrich the communities and environments we thrive in.

General Information

For more information, please visit: earthboundenviro.com

- 🗑️ Weekly collection includes pick up of:
 - Organics Recycling (aka Curbside Compost)
 - Traditional Garbage
 - Traditional Recycling
- 🗑️ Please have your containers curbside by 5am on your scheduled day of pick-up to avoid a missed pick up. Containers must be removed from your curb by the end of your pick-up day.
- 🗑️ All waste must be bagged and fit in your curbside container.
 - Garbage in excess of your container size will be charged at \$3/bag or as necessary if not bagged.
 - Recycling in excess of your container size will be charged accordingly.
- 🗑️ Large item pick up may be scheduled for a fee.
- 🗑️ If you require a new receptacle due to damage beyond normal wear and tear, please contact us as there may be an additional fee.

HOLIDAY PICK UP SCHEDULE

Earthbound is closed the following holidays.

During the week of the holiday ALL pick ups the day of and after the holiday will be moved to the following day, unless otherwise notified. Mondays collected Tuesday, Tuesdays collected Wednesday, etc.

- | | |
|--------------------|--------------------|
| - New Years Day | - Labor Day |
| - Memorial Day | - Thanksgiving Day |
| - Independence Day | - Christmas Day |

Contact Information

At Earthbound, we are committed to service excellence. If you have questions or comments, please contact us.

Office/Mailing Address:

3194 London Rd.
Eau Claire, WI 54701

Phone/Text: (715) 952-5608

Email: office@earthboundenviro.com

Website: www.earthboundenviro.com



Start Up Tips

When in doubt, throw it out!

If it rots, then why not?!

Refer to Earthbound's complete list of what is/isn't accepted for compostable items, found on our website under the Media tab, or send an email!

Maximize Bag Space

Earthbound compostable bags can hold up to 3 ice cream pails full of organics! Many subscribers use a separate container to store their organics, then dump into their bags before taking out for curbside collection.

Bag Condensation

Earthbound's compostable bags are designed to break down and that they will do, sometimes more quickly than you may think. Depending on organics being diverted, using a separate container before dumping into your bag may be best for your household.

Free Liquids in Your Bag

Did you just cut up some overly moist food? Not a problem, simply use soiled napkins, paper towels, etc. to line your bag. It may be necessary to double bag if your waste is very heavy and/or wet. *Some subscribers report benefits in freezing their full green bags prior to collection day.

Meat and Dairy Storage

Put meat/dairy in a sealed container in your fridge until your organics bag is almost full. Simply empty materials into your organics bag (remove packaging) and place the bag in your curbside receptacle.

Compost In the Bathroom

Absolutely! Many subscribers use a container in their bathroom to collect often unthought of compostable items such as hair, cardboard q-tips, tissues, etc.

Organics Recycling EASY as 1,2,3!

- 1) Collect your organic material in your Earthbound compostable bag.
- 2) **Hand-tie** your full bag and place it inside your regular curbside cart for pickup. Help us by doing your best to have your green bags on top of your regular garbage bags.
- 3) **Pat yourself on the back! Saving the world has never been so easy!**

Compostable Bags

- 🗑️ Subscribers will receive a free 15 pack of bags with each paid quarter. Bags are typically left on the back of your curbside cart on your collection day.
- 🗑️ Quarterly bags will be delivered near the start of your new quarter.
**Delivery may be delayed during a holiday week or other situations out of our control.*
- 🗑️ Additional 15 packs can be purchased in by sending an email, text or Facebook message.



Yard Waste Pick-Up



- Yard waste is collected year round!! Yard waste **must** be in a brown paper lawn/leaf bag or Earthbound approved ASTM 6400 certified compostable bag.

- Bags contained in your curbside garbage/organics cart are included in your quarterly charge (please do not overstuff).

- Bags outside of your container are charged at \$2.00/bag and bags that are not compostable will be up-charged.

- Excessively heavy bags will be up-charged.

- Yard waste bags can be left curbside on your regular collection day. Please note that bags may be collected separate, thus should be left curbside until pick up is complete.

- Each spring and fall Earthbound will offer bulk Yard Waste pick-up. Customers are allowed up to 10 bags of yard waste (**must** be in a compostable bag) for free. We will still collect additional bags as priced above.

Visit our website for information on Yard Waste Pick-Up dates.

- Earthbound offers curbside pick-up of brush material. This service must be scheduled with Earthbound staff.

Service Payment

- Earthbound accepts check, money order, and all major credit cards (via our online bill pay system).
- \$35 charge for returned checks.
- All unpaid invoices over 15 days past the start of a new quarter are subject to a \$10.00 late fee.**

Billing

- Billing is quarterly with services paid in advance (6 Month and Annual billing optional).
- All invoices will be sent electronically unless paper is requested.
- Invoices will be sent 15 days prior to the closing of the current billing period.



Recycling turns things into other things, just like MAGIC!



- Earthbound offers single stream recycling, meaning no sorting required.
- Show us some **love** and ensure your cardboard and other recyclable material is broken down.
- Plastic bags and styrofoam are not recyclable (Most major grocery stores have plastic bag collection boxes).
- Reduce, Reuse, Recycle.** Think of ways to reduce the amount of recyclable material you generate.
- Prepare recycling by rinsing containers and ensuring food/other materials have been cleaned out.
- No WISH-CYCLING-** Don't just wish that something is recyclable, know it is.

Visit our website under the Media tab for a COMPLETE list of what is acceptable for recycling through Earthbound.

State & local laws require all Wisconsin residents to recycle newspaper; office paper; magazines; cardboard; glass; plastic; aluminum, and steel food and beverage containers; tires; yard waste; appliances; motor oil; and lead acid batteries. Contact EC County's Recycling Program for more information or visit dnr.wi.gov and search "What to recycle."

Inclement Weather Policy

Severe weather conditions may delay or cancel services. If conditions are not safe we will make up your collection the following week. **WE WILL NOTIFY YOU VIA YOUR BILLING EMAIL OF ANY ROUTE CHANGES.**

We will keep you posted of any weather related interruptions. Follow us on Facebook (Earthbound Environmental Solutions) and Twitter (@erthbndenviro) for posts about our services.

Do your best to ensure your driveway area is clear snow or debris to avoid accidents or injuries.

HAZARDOUS WASTE

Many materials need to be disposed of properly. Twice per year Eau Claire County offers a Clean Sweep disposal program. Visit Eau Claire County-Clean Sweep online for details!

