

3194 London Rd. Eau Claire, WI 54701 (715) 952-5608

office@earthboundenviro.com www.earthboundenviro.com

Yard Waste & Bulk Item Collection

For Immediate Release (3/20/2024)

As one of the Midwest's only privately held firms offering weekly collection of four (compost, yard waste, garbage and traditional recycling) unique waste streams, we have seen how transformative it has been to develop a next generation waste management system. Over the past eight years the Earthbound team has worked tirelessly to develop the legislative, logistical, and operational infrastructure to make sustainable waste management, including Organics Recycling, a reality in our region. That said, it takes many, many, more to keep a movement robust and effective. Our community stakeholders and curbside supporters are the lifeblood that keeps our first of its kind service operating in the Chippewa Valley.

Our stakeholders have been accustomed to receiving top-notch service, thus it is of utmost importance to our team that we assure our continued commitment to our community and those who utilize our services. In light of recent announcements surrounding changes with Yard Waste & Bulk Item collection for Eau Claire County residents, we wanted to highlight the work our teams accomplish and provide guidance & clarification on communications coming from outside of our organization.

Yard Waste Collection:

Weekly yard waste and curbside compost collection is a flagship benefit offered to Earthbound's curbside subscribers who are signed up for standard garbage and recycling services. Traditionally, Earthbound has also offered fee based yard waste collection to non-subscribers. Given the nature of the recent changes announced as well as Earthbound's processing capabilities, we have identified the immediate need to expand our yard waste collection program in order to better serve residents in the affected areas.

Earthbound is pleased to offer curbside bulk yard waste collection to <u>all area residents</u> with a focus on aligning the 2024 Spring collection with the traditional week residents have been accustomed to for many years.

Week of May 6th-10th, 2024

Subscribers: Those participating in Earthbound's regular curbside services will be allowed to place up to 10 bags of yard waste at their curb, free of charge. We will accept additional bags at our subscriber reduced rate of \$2.00/bag.

Non-Subscribers: In order to support the needs of the community Earthbound will also offer curbside collection of bulk yard waste to area residents (non Earthbound subscribers) as a fee for service with no bag limit. Each bag will be charged at our non-subscriber rate of



\$5.00/bag. We understand that the departure from previous practices creates disruptions in continuity. Earthbound is committed to ensuring sustainable practices continue to be offered regardless of the trash/recycling hauler residents utilize. In order to best ensure efficiency and service excellence, we are kindly requesting that non-subscribers with bulk yard waste (5 or more bags) schedule their curbside collection to align with this designated week. Additional information can be obtained by emailing: office@earthboundenviro.com. Our friendly and knowledgeable staff are also available to provide you with information and pricing on our curbside service offerings beyond yard waste collection.

Please note that Earthbound does require that all yard waste be contained in a compostable bag (large brown paper bags most often used) as we will not collect yard waste in plastic bags. No tape or ties shall be utilized. We will **not accept:** treated grass, animal waste or dirt, including sod, lawn edging, dug up soil or soil from potted plants.

Bulk Item Collection:

As of March 2024, all area haulers have discontinued participation in the free aspect of the bulk item collections. Please see <u>Eau Claire County's Press Release</u> for more information.

Earthbound is a small local business with a focus on providing exceptional service at a competitive price. These special collections present a large cost, which historically the haulers have absorbed during the Free Bulk Item collection weeks. They also result in many items being disposed of that could possibly be donated or recycled in some way.

For *Subscribers* of our curbside services that have bulk items that are not salvageable, we are happy to schedule collection for an identified fee, which ranges based on what item(s) are being collected. We ask that subscribers email our office a photo and description of the item(s) needing disposal at which point we will provide a quote for curbside pick-up.

Due to the recent changes announced we have made the decision to offer 25% off (1) single Bulk Item during the week of *April 15th-19th, 2024*. As we take pride in ensuring excellent service to our subscribers, this special rate will only apply to those who utilize our regular curbside services. Subscribers must schedule and prepay for their bulk item collection <u>no later than 4pm on Thursday</u>, <u>April 11, 2024</u> in order to receive the discounted offer. Scheduling can be completed by emailing our office with the necessary information: <u>office@earthboundenviro.com</u>.

We are proud to meet Eau Claire County's waste management needs through our next generation program and services. Thank you for supporting local **and** sustainable!

The Earthbound Team